



ANNUAL REPORT

2025

Now>Forward
2875 Merrell Road
Dallas, TX 75229
214.358.8700
[Now>Forward.org](https://NowForward.org)



Real-time help for a brighter tomorrow

now>forward 2025 | AT A GLANCE | WHO WE HELP

In 2025, Now>Forward provided support to over 118,000 low-income individuals throughout Dallas County.



● **Food Assistance** | *94,695 Adults, Seniors & Children*



● **Rent & Utility Assistance** | *900 Households*

● **Rent Advances for DCW Clients** | *182 Households*



● **Medical Care** | *5,331 Patient Visits*

● **Vision Care** | *180 Eyeglasses*



● **Dental Care** | *1,645 Patient Visits*



● **School Supplies** | *4,705 Students*

● **School Uniforms** | *5,287 Students*



● **Clothing** | *3,494 Adults & Children*



● **Tax Return Assistance** | *2,942 Returns*



now>forward

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Dear friends of Now>Forward,

In 2025, market forces and policy shifts roiled our community, impacting the lives of those we serve. For those on the margins, living paycheck to paycheck or dependent upon assistance programs, these changes presented challenges. They presented challenges to Now>Forward as well. Once again, we rose to meet them, providing life supporting aid and assistance to those in need.

Resilience. Flexibility. Adaptability. These remain central to Now>Forward's pursuit of its mission to serve the less fortunate who live among us. Our capacity to meet the changing needs of our community was challenged as much in 2025 as at any time in the nearly half-century of our existence. We persevered and continued to deliver much needed assistance.

But we did not do it alone! No, we worked with a growing number of partners to weave together a safety net for those living on limited or fixed incomes as they face the winds of change.

In this report we're focusing on those relationships as well as sharing client comments. Over the years, many clients have thanked us for helping them. Most often this has been a verbal exchange between a patient or client and a volunteer or health professional. On occasion, we might receive something in writing. But we did not fully grasp the extent of this gratitude until we embraced social media this year. We're sprinkling quotes from reviews throughout this report, as a way of passing along those thanks to those of you who make our work possible.

Thank you to all of you who support Now>Forward. You are helping us make this a stronger and more resilient community. We are privileged to carry out this mission on your behalf.

As we look back on 2025, we are dedicating this review to those organizations that we work with and outlining how we work together. Without you, we could not begin to do all that we do!

Thanks to all of you for your support,

Judy Rorrie
Executive Director

Leonard M. Riggs, Jr., MD
Chairman, Governing Board

GOVERNING BOARD

Leonard M. Riggs, Jr., MD • *Chairman* | Tauane Araújo | Dane Hardy | Nelson Jaeggli, MD | Eric Janson | Patrick Johnson
Colin C. Rorrie, Jr., Ph.D | Ganesh Shivaramaier | Mary S. Waller | Tracy King • *Ex Officio* | Judith L. Rorrie • *Ex Officio* • *Executive Director*

Please remember Now>Forward in your Estate Plan

FOOD



Mondays through Thursdays we provide groceries, including fresh baked goods and milk, to those that need it. Fridays we provide similar nutritious products to seniors over 60 and disabled adults.

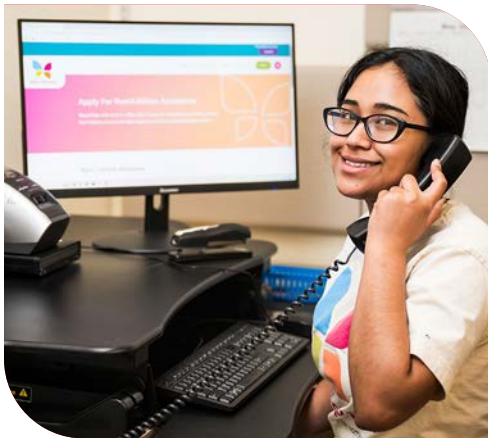


We provide food to groups that distribute it at community centers and apartment complexes.

In 2025, we provided food with a value of \$2,891,274 to 94,695 children, adults, and seniors.



FINANCIAL



We provide rent and utility assistance (and advance rent payments for Dallas County Health & Human Services) usually to families facing emergencies.



All together, we provided \$1,327,233 in assistance to prevent eviction for 788 households and to keep the lights on for 294 households.

“ Now forward helped me pay my rent after I had surgery and was unable to work! The process was fast and easy and they understood that I was in need of help. Thank you guys so much; my children and I appreciate all your help!!

~ Kristal

”



MEDICAL

We take a holistic approach to health. Our Medical Clinic treats acute minor illnesses, chronic conditions of diabetes and hypertension, women's health, immunizations and childhood vaccinations. We work with an array of partners to provide specialized care.

In 2025, we provided medical care valued at \$911,356 to 1,862 unduplicated patients. This included 116 women who received screening mammograms.

“

*Diabetes class was awesome!
I learned so much in a short
amount of time.*

~ Lee

”



DENTAL



Our robust dental practice treats a variety of issues including restorations, root canals, extractions, cleanings, partials, pediatrics and dentures for seniors.

In 2025, we provided dental care valued at \$1,204,019 during 1,645 patient visits.

OTHER HEALTH

In 2025, we provided mental health support to 212 individuals through 1,004 counseling sessions.

We test for visual acuity and provide glasses when needed. In 2025, we provided 180 children and adults with prescription eyeglasses valued at \$45,000.

“Everyone at Now>Forward is awesome! I'm wearing my glasses right now and I can most definitely see better! GOD BLESS Y'ALL!

~ Cynthia

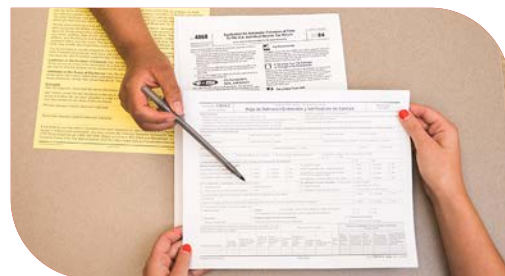


TAX PREPARATION



Partnering with Foundation Communities, IRS-certified tax preparers at Now>Forward save clients from tax-preparation fees and high-interest short term loans while securing millions in refunds.

In 2025, we prepared and filed income tax returns for 2,942 clients, identifying refunds of \$4,418,179.





SCHOOL UNIFORMS & SUPPLIES



We provide school uniforms and supplies to prevent seasonal hardship. In 2025, we equipped 4,705 Pre-K through 12th grade students with all DISD-required supplies and 5,287 students with two full uniform sets. Savings for parents - \$454,678.



ESL CLASSES

Learning English can be an important step forward to adapting to life in America. In 2025, we taught English to people with many native languages including Spanish, Urdu, Arabic, Portuguese, and Turkish.



CLOTHING

Our Clothes Closet provides new and gently worn clothing to adults and children, including underwear, socks, winter coats and men's work pants. In 2025, we provided clothing valued at \$209,640 to 3,494 children and adults.



"The clothing pantry is impressive. There's an array of clothing styles and sizes, catering to everyone's needs. It's heartening to see the attention to detail in how everything is organized."

~ Shaurice





Now>Forward relies on these partners to extend our reach and our capacity to serve those in need.

Texas A&M University College of Dentistry dentists, students, faculty, and dental assistants staff the Dental Clinic at no cost to Now>Forward.

The University of Texas Southwestern Department of Family and Community Medicine contracts with Now>Forward to provide six medical providers and ancillary employees who make up the primary staff of the Medical Clinic.

TXU Energy provides funding to pay the bills of TXU Energy and Ambit Energy customers.

The Lions Sight and Tissue Foundation's mobile exam bus and volunteers visit monthly to check the vision of children and adults. The Foundation then fills needed prescriptions. Now>Forward pays \$15 per person, for glasses valued at \$250 each.

Texas Health Resources' mobile mammogram unit provides screening mammograms for clinic patients monthly. If a diagnostic mammogram, ultrasound and/or biopsy is needed, THR provides these services at no cost.

Moncrief Cancer Institute of UTSW provides the same women's health services as THR as well as on-site colposcopies for the detection of cervical cancer monthly. Moncrief also sends its Dallas-area patients to Now>Forward for pap tests.

The Dallas Research Institute does on-site screening for liver disease and provides no-cost treatment when appropriate.

Now>Forward pays the **Cannenta Center** for the services of a full-time mental health counselor.

St. Vincent de Paul Pharmacy provides free prescription medications for Medical Clinic patients.



At the request of **Dallas County Health and Human Services**, Now>Forward advances rent/utility payments to prevent homelessness for those who are disabled, ill, in the last two months of pregnancy or the six weeks after delivery and are without household income.

Dallas County Health and Human Services holds on-site immunization events at Now>Forward as school starts and in the fall for flu and COVID shots.

Dallas County Health and Human Services Welfare and Maternal Health clients receive food at Now>Forward through a voucher system.

North Texas Food Bank provides all food and delivery service at no cost.

Hope Supply provides 15,000 diapers and baby wipes monthly at no cost.

Foundation Communities partners with Now>Forward to provide free on-site federal tax preparation assistance.

Texas Vaccines for Children provides vaccines for childhood immunizations at no cost.

Parkland Health and Hospital System provides credentialing services for all volunteer physicians and licensed allied health professionals at no cost.

Pro Path Laboratories underwrites all labs for well women exams.

Texas Woman's University clinical nutrition and nurse practitioners serve clinical rotations at Now>Forward.

UTSW physician assistant and nutrition students serve clinical rotations at Now>Forward.

UTSW medical students assist clients and patients in applying for Parkland Financial Assistance and volunteer in the pantry.

“ *My team visited your organization last month, and we were truly impressed. The experience was humbling for all of us, and it deepened our sense of connection to the partnership we share with Now>Forward.*

*~ Sheena A. Thomas
Director Physician Contracts Management, UT Southwestern*

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CONGREGATIONS

Over 40 interfaith Covenant Congregations form the membership of Now>Forward, and provide financial support, volunteers, food and clothing.

All Saints Catholic Church

Baruch HaShem

Central Christian Church

Christ's Foundry

United Methodist Mission

Christ Luthern Church of Dallas

Christ the King Catholic Church

Cochran Chapel

United Methodist Church

Episcopal Church of the Good Shephard

Episcopal Church of

St. Thomas the Apostle

Episcopal Church of the Transfiguration

Faith United Presbyterian Church

First Baptist Church of Plano

Highland Park United Methodist Church

Holy Cross Lutheran Church

Holy Trinity Creek Orthodox Church

Hunters Glen Baptist Church

King of Glory Lutheran Church

Life Center United Methodist Church

Lovers Lane United Methodist Church

Midway Hills Christian Church

North Dallas Assembly of God

North Dallas Church of Nazarene

Northaven United Methodist Church



Northpark Presbyterian Church

Northway Christian Church

Northwest Bible Church

Our Redeemer Lutheran Church

Park Cities Baptist Church

Peace Mennonite Church

Preston Hollow Presbyterian Church

Preston Hollow Church

Providence Presbyterian Church

Royal Lane Baptist Church

Saint Michael and

All Angels Episcopal Church

St. Francis Anglican Church

St. Luke's Episcopal Church

St. Matthias Anglican Church

St. Monica Catholic Church

St. Rita Catholic Community

Temple Emanu-El

Unity Church of Dallas

University Park United Methodist Church

Westminster Presbyterian Church



SUPPORTERS

Albertsons, Tom Thumb
Arrow Lift Rentals
Athena Health
Baylor Scott and White Pharmacy
Boy Scouts of America
Central Market
Direct Relief
Episcopal School of Dallas
Foundation Community/
Dallas Community Tax Center
Girl Scouts of Northeast Texas
Health Resources and Services
Administration (HRSA)
Kroger
Master Gardeners
Microsoft
St. Mark's School of Texas
St. Monica Bread Ministry
St. Rita Bread Ministry
Texas Women's University
The Hockaday School
United States Post Office
Ursuline Academy



FOUNDATIONS

All Angels Foundation
Anonymous Foundation
Bank of America
Charitable Foundation
Crawley Family Foundation
Dallas Foundation
Discovery Foundation
Harold Simmons Foundation
Hillcrest Foundation
Insurance Industry
Charitable Foundation
J L Williams Foundation
Jerry and Emy Lou
Baldrige Foundation
Kohl Family Foundation
Lyda Hill Fund
Stemmons Foundation
Arendsee Family Foundation
The Hoglund Foundation
The Koz Foundation
Reuter Family Foundation
United Way of Metropolitan Dallas
Women of St. Michael



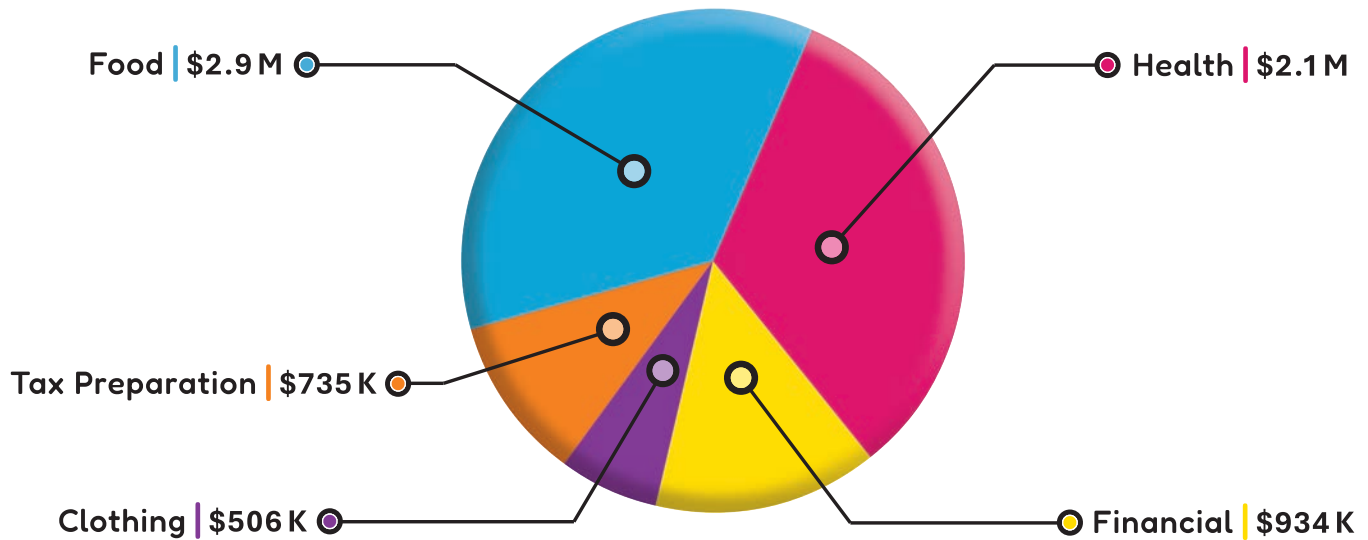
“

Organizations like this deserve every bit of funding and support possible because they are truly changing lives. I will always be thankful for Now Forward.

~ Naibun Productions

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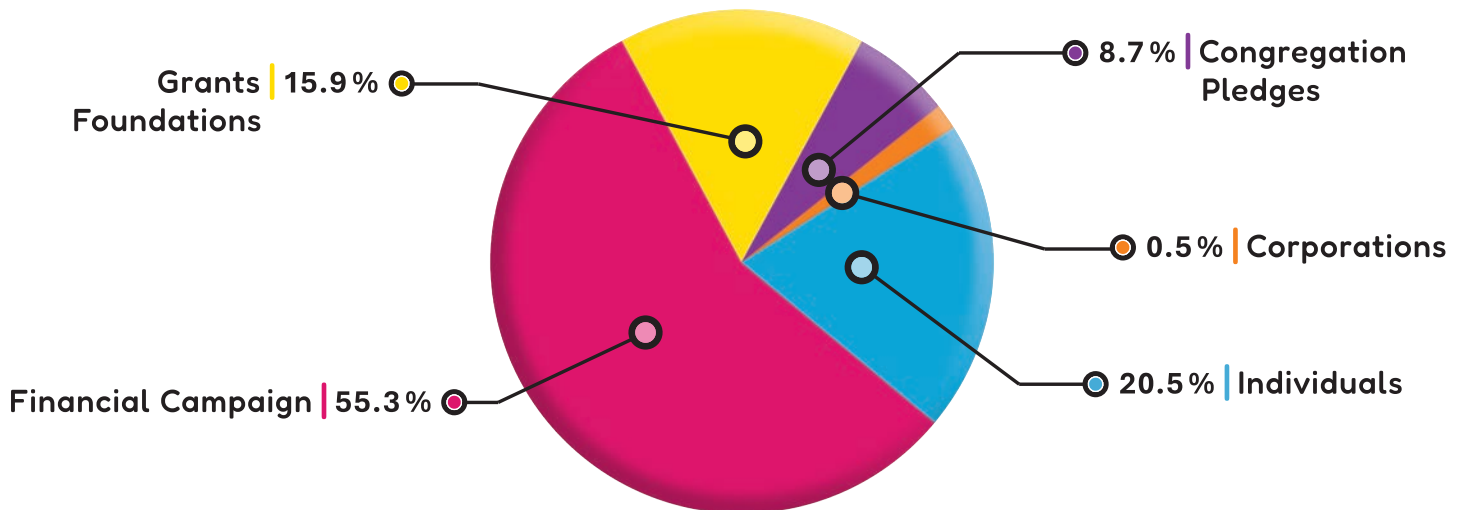
2025 • HOW WE HELP | Total • \$7.2 M*



In all, Now>Forward provided \$7.2M in assistance to over 118,683 people.
 This assistance does not include \$551,693 in rent assistance advanced at the request of Dallas County Department of Health and Human Services to 182 disabled clients with no household income nor \$4.4M in refunds for clients who received tax preparation assistance.

96% of every donated dollar went directly to client/patient services.
 Our 2024 Form 990 report calculated the percentage as 98%.

2025 • WHO HELPS US | Total Monetary Donations • \$3.9 M



In-kind donations - food, medical care & lab work, clothing, tax preparation - \$4,407,664 for total support of \$8,308,667.



To all those who help us - THANK YOU!