

NDSM AT A GLANCE / 2022



Food Assistance / 67,369 Adults, Seniors & Children



Rent Assistance / 842 Households

Utility Assistance / 371 Households

Rent Advances for DCW Clients / 765 Households



Medical Care / 6,259 Patient Visits

Mental Health Counseling / 111 Clients



Dental Care / 2,223 Patient Visits



School Supplies / 3,648 Students

School Uniforms / 2,983 Students



Clothing / 1,264 Adults & Children



Tax Return Assistance / 1,391 Returns



Friends of NDSM,

The year 2022 presented novel and dynamic challenges as NDSM worked to provide a much-needed safety net to those in need in our community.

Governing Board

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Colin C. Rorrie, Jr., PhD. Tracy King, RDH, MS Ex Officio

Texas A&M School of Dentistry

Judith L. Rorrie
Ex Officio
Executive Director

We're pleased to report that we were able to successfully navigate this roiling landscape thanks to the hard work of our volunteers and the strong support of our Covenant Congregations, individual donors and grants from charitable foundations, as well as the partnerships we have with UT Southwestern Medical School and Texas A&M School of Dentistry to provide professional care to our clients, with Foundation Communities to provide income-tax preparation and filing, and with Hope Supply Co, Lions Clubs International, North Texas Food Bank and TXU Energy to provide goods, services, and financial support critical to our mission.

In 2022, our NDSM Family fought through the lingering effects of the COVID epidemic, a changed economic landscape, and Federal economic policies that were a triple whammy to the working poor whom we serve. The highest inflation in decades didn't help!

However, we have always been nimble, lean and efficient – able to refine and adapt existing programs and to develop and deliver new ones in order to continue to be a beacon of light that shines through dark times, providing essential support and assistance to those in need. Our skills and abilities were called upon again in 2022, and we delivered.

We provided aid valued at over \$ 6.3 million to over 81,000 individuals. You'll find more details in this report.

Suffice it to say, none of this would be possible without all of you who make it happen!

Looking forward to a more stable and positive 2023, we remain committed to providing vital services to those who need them and enhancing the health and lives of our community.

Judy Rorrie

Executive Director

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Leonard M. Riggs, Jr., M.D. Chairman, Governing Board

Our assistance supports the LIFE, HEALTH and EDUCATION of our clients.

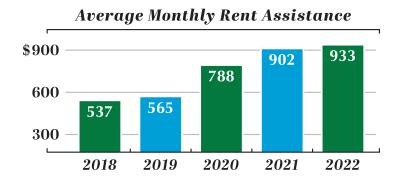




LIFE encompasses three Emergency Assistance programs – rent, utilities, and food. In addition, our Friday Food Basket provides ongoing food assistance to seniors, and we provide rent advances on behalf of Dallas County Health & Human Services.

\$ RENT ASSISTANCE

IN 2022, we had 50% more clients than we did five years ago, and we saw their need for assistance go up 75% - from an average of \$537 in 2018 to

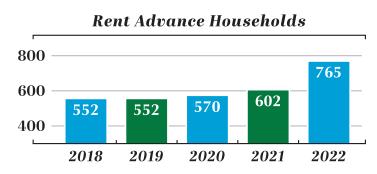


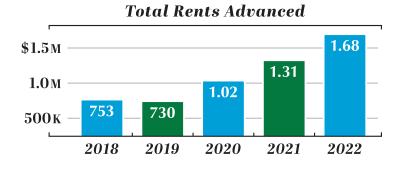
\$933 in 2022. The rents for "entry-level" or "affordable" housing have increased more rapidly than for the market as a whole – hitting our clients the hardest.

In five years, we've seen our outlay for rent assistance almost triple, from \$294,863 in 2018 to \$785,840 last year.

\$ RENT ADVANCES

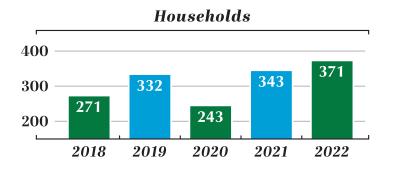
WE ALSO advance rent payments to disabled individuals and their families without household income on behalf of Dallas County Health & Human Services and are later reimbursed. In 2022, DCW had 38.5% more clients than five years ago and saw their rent need per household go up at nearly twice that rate.

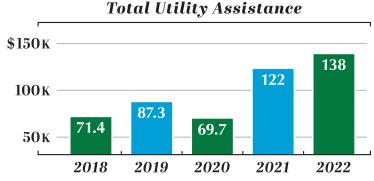




UTILITY ASSISTANCE

IN 2022, we had 37% more clients than five years ago, and furnished 94% more assistance, reflecting rapidly rising utility prices.



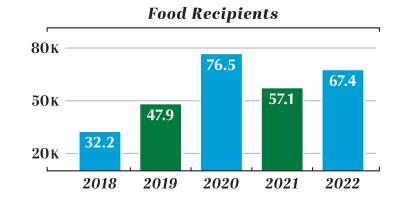


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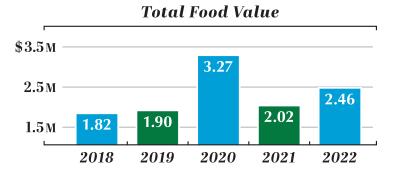
FOOD ASSISTANCE

IN 2022, we had more than twice as many clients as we did five years ago (an increase

of 106%), and the value of food we distributed was up 35%. We still provide clients with a healthy array of food, but supply chain issues impacted our providers and what we could obtain. As some item pricing increased dramatically, we found alternatives – just as nutritious – that we could afford and obtain.







While inflation has eased somewhat recently, the rising prices of these basic needs continue to heavily impact the community we serve.





WE PROVIDE provide a holistic approach to health and wellness.

Over the 40 years we've been around, NDSM has grown with the changing needs of our community. In the early years, we added services when we had volunteers to provide them. For instance, our schedules for Medical and Dental care would shift

with the changing schedules of the volunteer providers that we were so grateful to have.

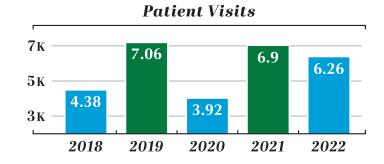
In recent years our focus has shifted and we're fortunate to now be working with two nationally recognized institutions that provide a majority of health services to our clients.

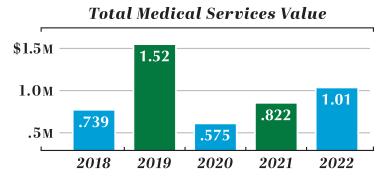


WE BEGAN our partnership with UT Southwestern Medical Center in 2014. They replaced our existing examination room tables and provided 8 staffers to work with our

medical and support volunteers. In 2019 the Clinic expanded its hours – it is now open from 7:00 a.m. to 7:00 p.m. Monday through Friday. During COVID, the Clinic rapidly adopted tele-medicine and a robust vaccination program. Since June of 2022, faculty and students from Texas Woman's University also see patients every Friday afternoon.

Nutrition plays a vital role in patient health, and in June of 2022 we added to our capabilities by bringing on board a Registered Dietitian. This person provides





individual counseling and Medical Nutrition Therapy to patients and conducts group classes. The goal is to improve health literacy and quality of life, and to reduce the incidence and severity of chronic diseases such as diabetes and hypertension.

To round out our services, we provide Mental Health counseling 40 hours a week through a relationship with the Cannenta Center.

In 2022, we had 43% more patients than five years ago and delivered care valued at 36% more. Both these numbers were suppressed in part due to the COVID-related return to full service hours and services.



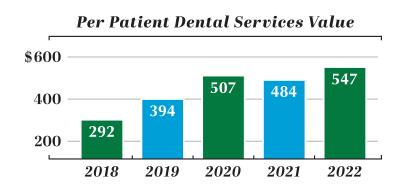
DENTAL

WE BEGAN our partnership with Baylor College of Dentistry (now Texas A&M University School of Dentistry) in 2014, after a grant from the Hamon Foundation allowed us to furnish 3 state-of-the-art dental operatories. Within two years we had six. In 2022, A&M provided faculty dentists, four dental assistants, and six third and fourth-year dental students to staff our Dental Clinic.



In 2022, we were still coming back from COVID and served 52% fewer patients than five years ago. However, as we've added the

capability to provide a greater range of care, particularly dentures for those 60 and older, the value of services for each patient has increased 82%, for an average value of \$546.82 in 2022.





VISION & EYEGLASSES

COMPLETING our health services, we provide vision check ups and partner with Lions Clubs International to prescribe and supply eyeglasses.



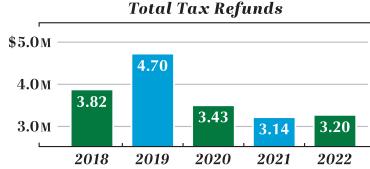


WE SUPPORT the education of our clients and their children through three primary programs – Income Tax Preparation, School Uniforms and Supplies and ESL Classes.

TAX PREPARATION

IN 2022, as in all the last 13 years, our site delivered the largest economic benefit to our clients of any site working through a partnership with Foundation Communities. Every year for the last five we helped clients receive over \$3,000,000 in refunds, while saving hundreds of thousands of dollars in tax preparation fees.

For the last 5 years, we have been the highest performing Communities Foundation location. We are also the only site to offer this service during the off-season from mid-June through mid-October.





SCHOOL UNIFORMS & SUPPLIES

WE BEGAN providing School Uniforms & Supplies to DISD students in the early 2000's. Over the past 14 years, we've provided uniforms valued at \$1,635,403 and supplies valued at \$935,982 so students can begin a new year properly dressed and properly equipped for success.



In 2022, after a dip in demand due to COVID, we set records in the number of students served and in the value of goods we provided – over a quarter-million dollars worth of essential school items.

School Uniforms

Year	Students Served	Value
2022	2,983	\$158,099
2021	2,434	114,398
2020	1,591	74,777
2019	1,818	85,446
2018	2,027	95,269

School Supplies

7	Year	Students Served	Value
2	2022	3,648	\$113,197
2	2021	2,770	86,557
2	2020	1,668	50,280
2	2019	1,731	47,837
	2018	2,143	59,168

ABC

ESL CLASSES

IN 2022, our English-as-a-Second-Language classes continued to bounce back slowly from complete closure during the worst of the pandemic. We finished the year with three ongoing classes, providing instruction and all necessary supplies to students eager to adapt to their new home.







IN 2022, these partners provided direct financial support, promoted volunteer opportunities, delivered services at no cost, provided heavily discounted or free goods and services and enabled off-site delivery of services. Along with our volunteers and individual donors, they make our mission possible. Thank You!



437 Individual Donors

Albertsons Safeway

Tom Thumb

Amazon

Arrow Lift Rentals

Athena Health

Bank of America

Charitable Foundation

Baylor Scott and White

Pharmacy

Boy Scouts

Burns & Wilcox

Cannenta Center

CareMessaging

Carl B. & Florence E King

Foundation

Covenant School

Crawley Family Foundation

Dallas County Department of

Health & Human Services

Direct Relief

Discovery Foundation

Emergency Food and

Shelter Program

Episcopal School of Dallas

Faith in Action

Fannie and Stephen Kahn Charitable Foundation Foundation Communities /

Dallas Community

Tax Center

Girl Scouts of

Northeast Texas

Greenhill School

Harold Simmons Foundation

Health Resources and

Services Administration

(HRSA)

Hillcrest Foundation

Hockaday School

Hoglund Foundation

Hope Supply Co.

JC Penny Company Fund Inc

J.L. Williams Foundation

Kohl Family Foundation

Lemonaid Society

Lions Club International

Lumin Education

M & M Foundation

Mavs Foundation

McKesson

Microsoft

Mosaic Family Services

NCCPA Health Foundation

North Dallas Family Church

North Texas Food Bank

Northwood Woman's Club

Parkland Memorial Hospital

Preston Hollow

Presbyterian School

ProPath

Quest Diagnostics

SalesForce

Shelton School

Southwest Diagnostic

Imaging Center

Stemmons Foundation

St. Mark's School of Texas

St. Monica Bread Ministry

St. Rita Bread Ministry

St. Vincent de Paul Pharmacy

St. Vincent de Paul Money

Lending Program

Texas A&M School of

Dentistry

Texas Association of

Charitable Clinics

Texas Health Resources

Texas Instruments Foundation

Texas Medical Association

Texas Tech University

Texas Vaccines for Children



Texas Women's University
Trinity Christian Academy –
Young Men's Service League
TXU Energy Assistance
United States Post Office
United Way of
Metropolitan Dallas

University Park
United Methodist Church
University of Texas
Southwestern Medical Center
UPS Foundation
Ursuline Academy

Weaver and Tidwell Private Foundation Women of St Michael Woven Health Clinic



OUR COVENANT CONGREGATIONS

All Saints Catholic Church

Baruch HaShem

Central Christian Church

Central Congregational

Church

Christ the King Catholic Church

Cochran Chapel

United Methodist Church

Episcopal Church of

the Good Shephard

Episcopal Church of

St. Thomas the Apostle

Episcopal Church of the Transfiguration

Faith United

Presbyterian Church

Highland Park

United Methodist Church

Holy Cross Lutheran Church

Holy Trinity

Greek Orthodox Church

Hunters Glen

Baptist Church

King of Glory

Lutheran Church

Lovers Lane

United Methodist Church

Midway Hills

Christian Church

North Dallas

Church of the Nazarene

Northaven

United Methodist Church

Northpark

Presbyterian Church

Northway Christian Church

Northwest Bible Church

Our Lady of Perpetual Help

Catholic Church

Our Redeemer

Lutheran Church

Park Cities Baptist Church

Peace Mennonite Church

Preston Hollow

Presbyterian Church

Preston Hollow

United Methodist Church

Providence

Presbyterian Church

Royal Lane Baptist Church

Saint Michael and

All Angels Episcopal Church

St. Francis Anglican Church

St. Luke's Episcopal Church

St. Matthias

Anglican Church

St. Monica Catholic Church

St. Seraphim

Orthodox Cathedral

St. Rita Catholic Community

Temple Emanu-El

United Methodist

Church of the Disciple

Unity Church of Dallas

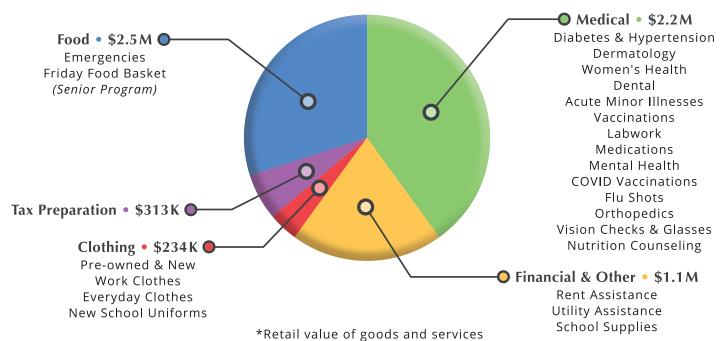
University Park

United Methodist Church

Westminster

Presbyterian Church

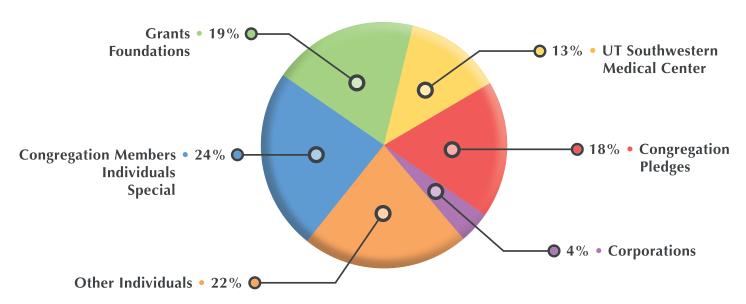
2022 • **HOW WE HELP** | **Total** • \$6.3M*



(Does not include \$1.7M rent assistance advanced at request of Dallas County Welfare to disabled clients with no household income, nor \$3.2M in refunds for clients identified during tax preparation.)

General and administrative expenses were \$303,590, 4.8% of total assistance provided.

2022 · WHO HELPS US | Total Monetary Donations · \$1,691,755



In-kind donations - food, medical care & lab work, clothing, tax preparation - \$4,073,369 for total support of (5,765,124)



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