



North Dallas Shared Ministries™  
Life - Health - Education



# 2013 Annual Report

Dear friend of NDSM:

2013 was a year of growth, change and renewal that has us optimistic about our future – about our ability to continue meeting the needs of the less fortunate who live alongside us.

While we still served over 65,500 individuals in 2013, this was comparable to the number of clients in 2012, so we see signs that the economy is stabilizing. There are still far too many who need our aid, but their numbers are not growing as they did in the recent past. And, as the demand for emergency aid has leveled off, we've been able to devote more energy to long-term life improving programs.

Two important partnerships exemplify our positive positioning for future growth and our improved ability to deliver quality health care at NDSM.

Texas A&M University Baylor College of Dentistry has joined with us to greatly expand use of the dental clinic we totally refurbished and updated last year. Baylor will provide four fourth-year dental students, a faculty mentor, four dental assistants and an administrative dental assistant so we can be open from 10:00 to 6:00, five days a week, 40 weeks a year. Baylor will also implement electronic records and partially fund the cost of supplies, lab work and medications. In addition, we are blessed that seven dentists (and many dental professionals) are now donating their services so we can operate the clinic at those time that Baylor is not.

For years UT Southwestern has supplemented the 51 volunteer medical providers who staff our medical clinic. That partnership will be stronger than ever this year. UTSW will now provide our half-time medical director, a half-time mid-level provider, a community health worker, a medical office manager, fund our transition to electronic records and upgrade exam tables and other equipment.

Other partners in medical care deserve mention. Oak Cliff Lions Club brings its mobile exam bus each month with an optometrist. YWCA provides on-site mammograms four times each year. Dallas County Health and Human Services provides STD screening four times annually. Path Advantage, PBM and ProPath laboratories save us over \$ 100,000 each year by providing testing for patients of the Women's Clinic.



We've all heard about the issues with health care. Thanks to all these partners and our dedicated volunteers, we're doing more than ever to provide solutions.

We've also seen great demand for our programs to help people gain financial independence and greater opportunities:

We filed 53% more tax returns in 2013 than in 2012, saving clients some \$ 340,000 in fees and identifying over \$ 3 million in refunds.



We provided school uniforms and supplies to nearly 3,000 children, saving their parents roughly \$ 200,000.

We expanded our ESL efforts, holding classes at NDSM and at the former Chapel Hills Presbyterian Church. Grace Presbytery is providing that building at no cost and also permitting us to house VMLC's companion early child education program there.

While we are excited about all these opportunities to serve, the need for our core services remains strong and we are continuing to leverage our efforts through partnerships and referrals:


We directly paid utility bills for 218 households, but worked with Dallas County Health and Human Services (they have a caseworker at NDSM twice a week) to enroll another 385 households in the Comprehensive Energy Assistance Program. Thus, for \$ 51,012 out-of-pocket, we were able to help 603 families obtain \$ 254,676 in aid.

We prevented eviction and homelessness for 733 families, by paying rent for 482 families, and advancing rent on behalf of Dallas HHS for another 251 households.

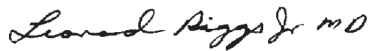
By working with North Texas Food Bank and buying in bulk, we were able to distribute \$ 1,634,093 in food aid, including assisting almost 400 low-income seniors and disabled persons each week through our Friday FoodBasket.

We remain committed to serving our community, tailoring our services to the changing needs of our neighbors. And we remain committed to fiscal responsibility. Over 93% of our revenue goes directly to programs and services. For every dollar contributed by a covenant congregation or its members we find another two from other sources. We dream of a day when NDSM is no longer needed. Until then, with the continued support of all our volunteers, our donors and our partners, the work will continue.

Thank you for your support,



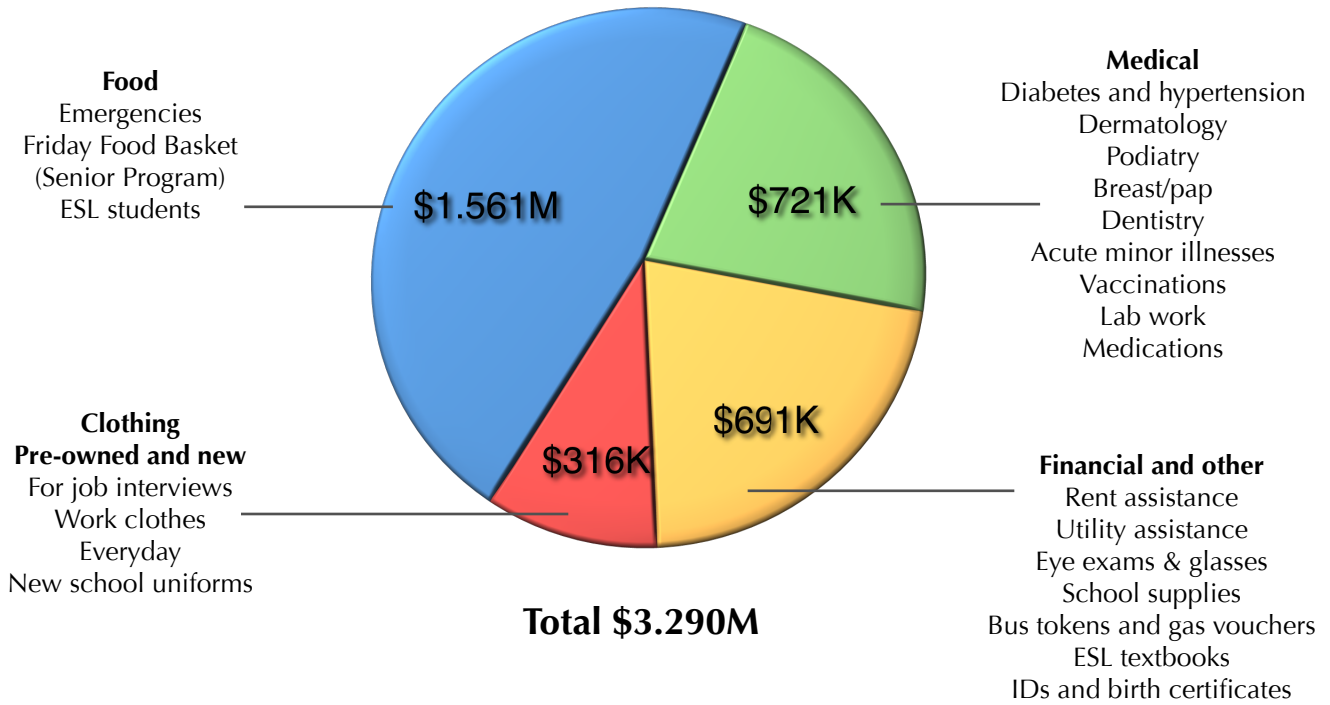
Judy



Leonard



**2013**  
**How We Help\***



\*Retail value of goods and services

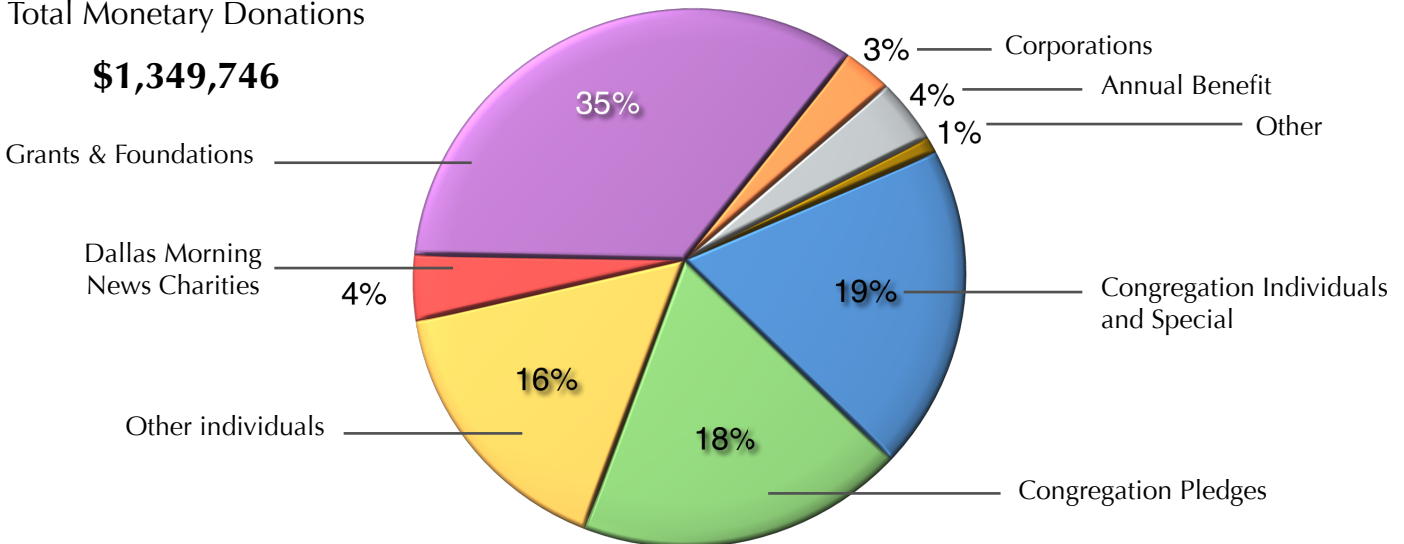
(Does not include \$ 203,000 in utility assistance provided by third party through on-site enrollment in CEAP program or \$ 3,500,000 in tax refunds identified during tax preparation.)

**2013**

**Who Helps Us**

Total Monetary Donations

**\$1,349,746**



In-kind donations – food, medical care & lab work, clothing - **\$ 2,099,864**  
General and administrative expenses total \$256,499 — 7.4% of total support. (\$3,449,610)